

City Manager's Office / General Services

Community Support Response Program

The City of Charlotte is seeking a qualified entity, with a local presence – or a collaborative partnership between qualified entities, each with a local presence – to provide community support services to community members who are experiencing problems related to mental health, depression, poverty, homelessness and/or substance abuse issues. The selected vendor or vendors will provide certified Emergency Medical Technicians (EMTs) and Licensed Behavioral Health Clinicians (Clinicians) to staff a non-law enforcement pilot program to respond to low-risk behavioral health calls for service and assess and connect residents in distress with appropriate services. Vendors are invited to apply to provide either EMTs, Clinicians, or both for this program.

Details

Posting Number	2022-Q1(Jan-Mar)-CMO-8108
Anticipated Posting Date	2022-03-11
Commodity Code(s):	94812, 94876, 95215, 95221, 95259, 95261, 95285, 95867, 99036, 99037, 99038, 99049

Requirements

Last Updated: 03/18/22

Insurance Requirements

The City requires the awarded vendor(s) to obtain and maintain the following insurance coverage types:

- ☒ Automobile-For automobile operations liability
- ☒ Errors & Omissions / Professional Liability-For negligence or failure to perform in a professional capacity
- ☒ General Liability-For bodily injury or property damage, arising from products, premises, completed work, personal & advertising injury
- ☒ Workers Compensation-For lost wages and medical expenses of injured workers

Sheltered Market Solicitation

This solicitation is intended to be offered only to Small Business Enterprises (SBEs) without a required subcontracting goal.

- ☒ Yes



Targeted outreach to SBEs

Estimated Total Value

The total project value is anticipated to be:

- ☒ \$100,000 - 249,999

Utilization

The City anticipates setting goals for the following types of subcontractor utilization:



Targeted Outreach to SBEs

Contract Term

The term of the project is anticipated to be:



Multi-Year



One (1) year plus one (1) one-year renewal