

Innovation & Technology / Technology Goods & Services

## Replacement of CharlotteNC.gov

Migrate charlottenc.gov content from the existing Sharepoint environment managed by RMSource/Azure to a new, modern hosted/SaaS Content Management System solution. Migrating the city's public facing website to an innovative content management system will provide more opportunities for accessibility, delivering a good user experience, and reducing the amount of time dedicated to managing content. Some other drivers are a need for high availability, scalability to meet peak demands, responsive pages to provide a good user experience for multiple media types, and more options for adding custom functionality to public facing pages. The City will go through an RFP process. The RFP will be for the SaaS solution, and for migration/re-design of the site content. The implementation process will be to migrate/re-design content from the City's Sharepoint Charlottenc.gov environment to the new CMS environment. It is expected to be a 6-12 month project. All departments will benefit from this project.

### Details

|                          |                          |
|--------------------------|--------------------------|
| Posting Number           | 2021-Q2(Apr-Jun)-IT-4848 |
| Anticipated Posting Date | 2021-05-27               |
| Commodity Code(s):       | 92005, 92045             |

### Requirements

Last Updated: 05/28/21

## Insurance Requirements

The City requires the awarded vendor(s) to obtain and maintain the following insurance coverage types:

- ☒ Automobile-For automobile operations liability
- ☒ Errors & Omissions / Professional Liability-For negligence or failure to perform in a professional capacity
- ☒ General Liability-For bodily injury or property damage, arising from products, premises, completed work, personal & advertising injury
- ☒ Network Security-Network Security-for breaching of our network security

## Estimated Total Value

The total project value is anticipated to be:

- ☒ \$1,000,000 -4,999,999

## Contract Term

The term of the project is anticipated to be:

- ☒ Multi-Year



3 year initial term plus 2 one year renewals